



MULTICULTURAL COUNCIL
OF WINDSOR AND ESSEX COUNTY
Investing in People

45th
anniversary



2017-2018

519.255.1127
www.themcc.com

Annual Report



@MulticulturalCI

1970

1990

1973

Multicultural Council of Windsor and Essex County founded.

Language Services started.

1976

1st Carrousel of the Nations held at the Cleary.

1980

Newcomer Settlement Program started.

1993

East End location opened for Language Classes and Settlement Services.

Cultural Competence training began.

1995

Harmony Ribbon created.

1996

After School Program started.

1998

1st Youth initiative began through HOST/Youth Leadership program.

MESSAGE FROM THE PRESIDENT AND EXECUTIVE DIRECTOR

In its earliest days, the MCC provided care and comfort to newcomers arriving in Windsor-Essex. Our first Executive Director, Snjezana Gacesa was an office of one, with just a handful of volunteers. This small but committed team built the foundation of the Multicultural Council 45 years ago.

Over the decades, the MCC engaged further with community leaders, government funders and corporate partners, to create the pillars of the MCC today;

- MCC Settlement Services
- MCC Language and Skills Training
- MCC Welcoming Community Programming

Our staff, now more than 60 strong, work tirelessly to provide personal guidance to newcomers and refugees. Looking back on over four decades of service, we are most proud of the impact we have had in making Windsor-Essex a more welcoming community.

MCC training assists businesses and organizations in becoming more culturally competent, our Harmony Ribbon is a reminder of the importance of inclusiveness, our Gala serves to recognize those that embrace diversity, our Health Access Day provides connections to important services, our social groups bring engagement and joy to the settlement experience, our volunteer opportunities build friendships and give back to the community, and finally the Carrousel of the Nations, our signature event, embraces and celebrates the beauty of all cultures that make Windsor-Essex the incredible diverse community it is today.

We are so very appreciative of the 2017-2018 Board of Directors, and all of the Boards that served before them, for helping the MCC to grow and succeed. The vision and dedication of decades of board members has created an innovative organization that is a leader in settlement and integration services.

To our sponsors, partners, funders, and donors – thank you for supporting all of our efforts in making multiculturalism a priority.

To each and every MCC volunteer – please know that we are overwhelmed by your generous spirit in giving to our organization.

Finally, to our MCC Staff – we couldn't be more proud of the work you do. Thank you for having so much passion for the MCC and for our clients.

It is not often that a community organization can maintain 45 years of service. We know that we are only able to do this because of the support we have received over the years, and which we continue to receive today. Our heartfelt thanks to everyone that has embraced our organization.



KATHLEEN THOMAS
EXECUTIVE DIRECTOR



PATRICIA REID CRICHTON
PRESIDENT

MISSION

To create a welcoming community for all through education, community engagement, and the promotion of diversity and equality.

2000

2018

- 2001 Windsor Resettlement Assistance Program started.
- 2002 First Herb Gray Harmony Gala.
- 2003 Nurse Practitioner Program began.
- 2005 Client Support Services Program.
- 2013 MCC hosted Passport to the World in honour of International Children's Games.
- 2007-2018 Carrousel of the Nations named Ontario's Top 100 festivals by Festivals and Events Ontario.
- 2017 DiverseCity onBoard launched.
- 2018 45th anniversary of the MCC.

A FEW HIGHLIGHTS FROM 2017-2018



VISION

The Multicultural Council of Windsor and Essex County is an innovative leader facilitating the development of an inclusive and welcoming community.

MCC SETTLEMENT SERVICES

Windsor Resettlement Assistance Program (WRAP)

provides immediate and essential services to Government Assisted Refugees during their first 4 – 6 weeks in Canada.

This includes:

- Airport reception
- Temporary accommodation
- orientation sessions
- Assistance in finding a permanent home
- Assistance with school enrolment
- Referrals to services in the community
- Provision of life skills to live safely in the community.

Client Support Services Program (CSS) is an Ontario-wide program, provides an additional 12 to 18 months of intensive case management services to Government Assisted Refugee clients.

Community Engagement & Orientation Program provides support to individuals and groups interested in privately sponsoring refugees.

Newcomer Settlement Program (NSP) complements services which are not available to newcomers who are Naturalized Canadian citizens, refugee claimants, Convention Refugees, International Students, Temporary Foreign Workers and approved Ontario Provincial Nominees.

Orientation to Ontario (O2O) provides access to standardized information about settling in Ontario and connecting newcomers to community services shortly after arrival.

Nurse Practitioner Health Clinic is open to any client of the Multicultural Council who does not have a family doctor. The service is free and does not require an Ontario health card. Services include:

- Prescription of medication and monitoring of chronic conditions.
- Physical check-ups and annual exams.
- Diagnosis and treatment of common illnesses.
- Referrals to family physicians, specialists, and other health care professionals.

Family Wellness Program is a targeted community outreach program, with topics such as gender based violence, domestic abuse, shelters and services, positive parenting, and health lifestyle.

“I appreciate what you have done for me and my family, you took us by the arm like babies and showed us how to move around.”

Tabazi Ngabo

“The WRAP program we went through was very useful as newcomers. How could we have managed without having someone working with us and guiding our first steps? We would have been lost. Thank you very much.”

Sabah Francis George
Jibrael



Nurse
Practitioner
provided
2808
services



MCC LANGUAGE AND SKILLS TRAINING

Language Training offers newcomers 7 levels of English language training covering 4 areas: listening, speaking, reading, and writing. The classes are free of charge to those with permanent resident status, landed immigrants, and convention refugees. Upon graduation from Level 7, students will have the language skills to fully engage in the community.



3,450
volunteer
hours

Language and Interpretation Services offers professional interpreters in over 50 languages with professional and confidential linguistic translation services for the private and public sectors.



Pre-Employment Program works one on one with clients to increase knowledge and awareness of the Canadian job market, and assists in achieving employment goals. Our team also works with employers, staff, and stakeholders to communicate challenges faced by newcomers and refugees in joining the Canadian workforce.

Mentoring Program matches clients with volunteer mentors to provide guidance, support, and insight on the Canadian work environment.



Lunch & Learn is an informal way for newcomers to practice English conversation skills, meet new friends, share ideas, and develop the language and cultural understanding needed for successful integration into Canadian society.

6,364
hours of
interpretation
2,100
pages
translated

17

Students
placed with
the MCC

45



MCC WELCOMING COMMUNITY

After School Program is available for youth ages 7-12. After completion of their homework, youth are involved in structured activities that include English literacy, math, science, arts & crafts, and lots of fun!

Newcomer Youth and Children Groups are open to newcomer youth as well as Canadian youth. Activities vary from daily academic support to resume writing, leadership development, and interview practice.

Women's Arts and Crafts Group focuses on skills development, socialization, and language training through arts and crafts sessions as well as community field trips.

Seniors' Group meets every Friday for an hour-long conversation circle session, where they make friends and learn about each other, Canadian culture, and so much more.

MCC Connect is a matching program connecting newcomers with others in their community. This establishes social and professional networks to feel welcomed and at home in Canada.

Community Outreach Program finds MCC in the community sharing our programs and service information. The Community Outreach Program works towards attracting clients and partners, and promotes multiculturalism, diversity, and harmony.

Cultural Competency Training offers customized diversity and anti-racism training for organizations and businesses wanting to become more culturally competent and learn how to better serve and reflect our diverse community.

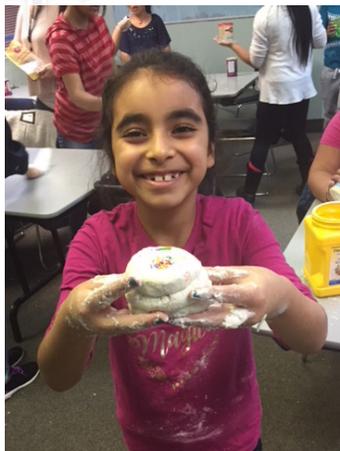
Volunteer Program – Giving selflessly of their time and resources, our volunteers, placement students, and interns serve roles in administration, event support, program assistance, childminding, and with our matching programs like C6.

Carrousel of the Nations - Having just celebrated its 43rd year, Carrousel has become more than just a festival – it has become a Windsor-Essex tradition. By sharing their cultures, villages promote multiculturalism and diversity – helping to make our community a welcoming one.



“I appreciate making new friends and spending time with them at our lunchtime conversation group. More important is being informed and practicing English in a freer style outside of class.”

Greta Nagelschmidt



77,983

NUMBER OF SERVICES PROVIDED

6,667

NUMBER OF CLIENTS SERVED



1,114

NUMBER OF WORKSHOPS/ SESSIONS HELD



4,432

NUMBER OF TRANSLATION INTERPRETATION SERVICES

18,361

NUMBER OF WORKSHOP ATTENDEES

OVER 47,000

VISITS TO OUR WEB SITE

14,934

PHONE INQUIRES



153

VOLUNTEERS RECRUITED

11,924

OFFICE WALK-INS

600+

PEOPLE ATTENDED HERB GRAY GALA



260,000+

PEOPLE ATTENDED CARROUSEL OF THE NATIONS



800+

INDIVIDUALS RECEIVED DIVERSITY TRAINING

THE HARMONY RIBBON

A SYMBOL OF MUTUAL RESPECT AND UNDERSTANDING



MCC FUNDERS, MAJOR DONORS, AND CONTRIBUTORS

 Immigration, Refugees and Citizenship Canada

Immigration, Réfugiés et Citoyenneté Canada

 Canadian Heritage Patrimoine canadien



THE O'NEIL FOUNDATION
community grants program



Donations, In Kind Donations, Fee for Service, and Fundraising

MCC BOARD OF DIRECTORS

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Aruna S. Koushik - Vice President
Stephanie Cadden - Vice President
Allison Johnson - Secretary

David M. Amyot - Past President
Betty Lee Daigle
Jillian Authier Ciotoli
Kimberly King

Monica Mihalceanu
Munawwar Ali
Natasha Feghali

2019 CARROUSEL OF THE NATIONS



Voted in
TOP 100 Festivals by
Festivals & Events
Ontario - FEO for
11 consecutive years

June 14-16, 21-23, 2019

2019 HERB GRAY HARMONY AWARDS GALA



MAY 2, 2019

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