

ANNUAL REPORT

2013-2014



Investing
in People

MULTICULTURAL COUNCIL
OF WINDSOR AND ESSEX COUNTY



Settlement and Integration • Language and Skills Training • Welcoming Community

40,820 CLIENT SERVICES
PROVIDED TO INDIVIDUALS
FROM **110** COUNTRIES.

Over 40 years the Multicultural Council of Windsor and Essex County has helped thousands of newcomers settle into the community by providing essential settlement, language and welcoming services. The Multicultural Council continues to be the leader in the area of interpretation, diversity training, and special events serving the entire region.

GROUP ACTIVITIES

Homework Club
Student Ambassador Club/SAC
Summer Club
Women's Group



212 CLIENTS
92 VOLUNTEERS
124 GROUP ACTIVITIES
626 VOLUNTEERS HOURS

OUR **DIVERSITY TRAINING** PROGRAM AND **OUTREACH** OFFERS TRAINING & AWARENESS OF THE **MULTICULTURAL COUNCIL** SERVICES IN THE **COMMUNITY**.



3269 PARTICIPANTS IN **56** PUBLIC EDUCATION SESSIONS

8 CUSTOMIZED TRAINING & CONSULTING SESSIONS

OVER **3500** IN ATTENDANCE TO PROMOTIONAL SESSIONS/ BOOTHS.

1973 PAGES TRANSLATED
IN **62** LANGUAGES

Provides interpretation and translation services in Windsor and Essex County and Chatham-Kent to residents and service providers, including language interpreter certificate training program, in partnership with St.Clair College.

3068 INTERPRETING ASSIGNMENTS

LANGUAGE & SKILLS PROGRAM



27,978

SERVICES

GROUP SERVICES > **197**

110 < YOUTH GROUPS

NURSE PRACTITIONER PROGRAM

180 CONSULTATION REFERRALS

702 PATIENT ENCOUNTERS

1868 ATTENDEES TO HEALTH RELATED WORKSHOPS



MULTICULTURAL HEALTH INITIATIVES HEALTH ACCESS DAY

180
EXHIBITORS

500
ATTENDEES



100

PEOPLE RECEIVED THE BLOOD GLUCOSE TEST & BLOOD PRESSURE SCREENING.

OVER 40 VOLUNTEER RESIDENTS
DEDICATED CLOSE TO 600
HOURS WITH THE VARIOUS
PROJECTS IN THE COMMUNITY.
MEADOWBROOK IN ACTION
NEW COMMUNITY INITIATIVE

The MCI is designed to assist Meadowbrook residents to develop their neighborhood by understanding and implementing neighborhood engagement strategies to enhance the capacity of individuals & families, build & sustain strong healthy communities & social capital and increase leadership amongst residents.



OVER 300
RESIDENTS BROUGHT
TOGETHER THROUGH
COMMUNITY EVENTS

PARTNERSHIP WITH THE
UNIVERSITY OF WINDSOR WAS
FORMED TO INTRODUCE A PROJECT
CALLED THE **MEADOWBROOK**
INITIATIVE IN LEARNING AND
ENGAGEMENT (MILE) TO INTRODUCE
YOUTH PROGRAMMING FOR YOUTH IN
THE MEADOWBROOK AREA.

WINDSOR RESETTLEMENT **ASSISTANCE PROGRAM - WRAP**

285 GOVERNMENT ASSISTED
REFUGEES (GARS) RECEIVED
INITIAL SETTLEMENT SERVICES



- RECEPTION
- HEALTH SUPPORTS
- HOUSING

THE **CSS** PROGRAM SERVED
293 NEW CLIENTS,
ADDRESSING THEIR NUMEROUS
SETTLEMENT AND OTHER NEEDS.
CLIENT SUPPORT SERVICES (CSS)

A twelve month program, Client Support Services (CSS) is part of an Ontario wide initiative aimed at expanding program delivery after GAR client's initial 6 weeks in the WRAP Program.

OBJECTIVE:

TO PROVIDE AN INTENSIVE AND
SYSTEMATIC CLIENT CENTERED,
CASE MANAGEMENT APPROACH
DURING **GOVERNMENT**
ASSISTED REFUGEES FIRST
YEAR IN CANADA.



NEWCOMER SETTLEMENT **PROGRAM**

Help newcomers settle, adjust and contribute to life in Windsor as soon as possible including Refugee Claimants, Canadian Citizens & Permanent Residents.



559 CLIENTS SERVED

1058 SERVICES PROVIDED

24 WORKSHOPS WITH

265 ATTENDEES



MORE
CARROUSEL
OF THE NATIONS
ON THE BACK...



OVER 300,000 PEOPLE ATTENDED

CARROUSEL BY THE RIVER AND CARROUSEL AROUND THE CITY

VOTED IN 2013 WESTJET FUN
FESTIVAL COMPETITION AS
#2 FESTIVAL IN ONTARIO
AND **#5 IN CANADA**



VOTED SINCE 2007 TO 2014
IN **TOP 100 FESTIVALS**
AND EVENTS IN ONTARIO
CONSECUTIVELY.

SPECIAL EVENTS • SAVE THE DATE

HERB GRAY GALA • APRIL 23RD, 2015

CARROUSEL BY THE RIVER • 2ND WEEK OF JUNE 2015

CARROUSEL AROUND THE CITY • 3RD & 4TH WEEKEND OF JUNE 2015

For complete 2013/2014 Financial Report please visit our website at:
www.themcc.com



**Investing
in People**

**MULTICULTURAL COUNCIL
OF WINDSOR AND ESSEX COUNTY**

Settlement and Integration • Language and Skills Training • Welcoming Community

OUR MISSION...

To promote and encourage a harmonious society in Windsor and Essex County that is multi-racial, multi-ethnic and multi-faith, and to work towards the social equality of all cultures.

Downtown Location: 245 Janette Ave. Windsor, ON N9A 4Z2

East End Location: 7651 Tecumseh Road East Windsor, ON N8T 3H1

Tel: 519.255.1127 • Fax: 519.255.1435 • contact@themcc.com

www.themcc.com